



ISO 9001 QUALITY MANAGEMENT SYSTEM

The ISO 9001 standard can be applied to any type or size of organization, from small family businesses to the world's largest corporations and government institutions. It provides a structured yet flexible framework for a customer-focused quality management system (QMS) that drives performance improvement.

The implementation of ISO 9001 can provide organizations with measurable improvements in their overall business performance, effectiveness, and efficiency.

Benefits of ISO 9001

Many companies that have implemented a quality management system have realized cost savings through improved process effectiveness and efficiency. There are also many other advantages including improved employee & customer satisfaction, resulting from better defined and implemented business processes.

- Some of the direct benefits achieved by ISO 9001 certified companies include:
- Motivated staff, who understand their roles and how their work affects quality,
- Improved product and service quality and happier customers, and
- Improved management and operational processes, resulting in less waste (both time and materials), increased productivity, efficiency and cost savings.

ISO 9001 Standard

The standard covers all aspects of an organization's activities,

Including:

- Identifying its key processes,
- Defining roles and responsibilities,
- Its policies & objectives, and
- Documentation requirements.

It also covers the importance of

- Understanding & meeting customer requirements,
- Communication,
- Resource requirements,
- Training,
- Product & process planning,
- Design processes,
- Purchasing,
- Production & service,
- Monitoring and measurement of products & processes,
- Customer satisfaction,
- Internal audit,
- Management review, and
- Improvement processes.

ISO 9001 is based on the following eight Quality Management Principles, which are incorporated within the requirements of the standard, and can be applied to improve organizational performance:

- Customer focus,
- Leadership,
- Involvement of people,
- Process approach,
- System approach to management,
- Continual improvement,
- Factual approach to decision making, and
- Mutually beneficial supplier relationships.

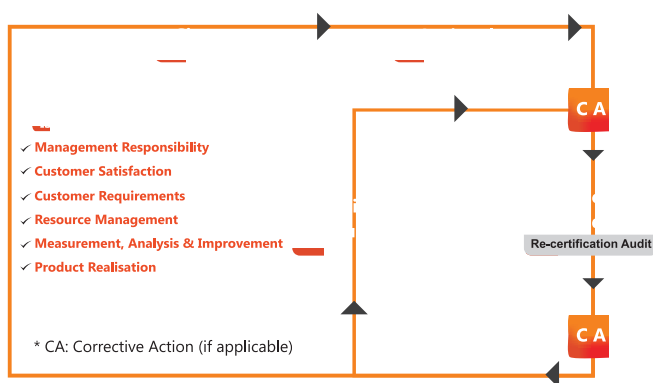
ISO 9001

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Key steps in our approach are:

- Contract signature
- Pre-audit (optional): gap analysis and diagnosis of your systems current position against requirements of the standard;
- Initial Audit: to verify the establishment and implementation of the basic structure of your QMS
- Certification audit (certificate issued after successful certification audit);
- Surveillance audits to follow the continual improvement;
- Re-certification after 3 years through full audit or continual assessment.

Following each step, a factual and comprehensive report is promptly delivered allowing your company to continually improve its QMS performance.



ISO 9001 Standard

Recognition:

QHSE Certification is accredited by IABCI-(E) for ISO 9001 certification.

Business understanding:

Our auditors understand that the application of the standard can be quite different in small, medium and large organizations, and are trained to assess your system in a way that will be appropriate to your business. Our customers chose us because they know we're a partner they can depend on, and they continue to stay with us each year because they value the insight that their auditor gives to their business. Registration is more than a certificate; it's an opportunity to make your business better, and QHSE Certification partners with customers to ensure they receive the most from their audits.

Combined services:

QHSE Certification offers the possibility of combined certifications to the largest range of recognized standards, bringing consistency, optimization and efficiency.



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